

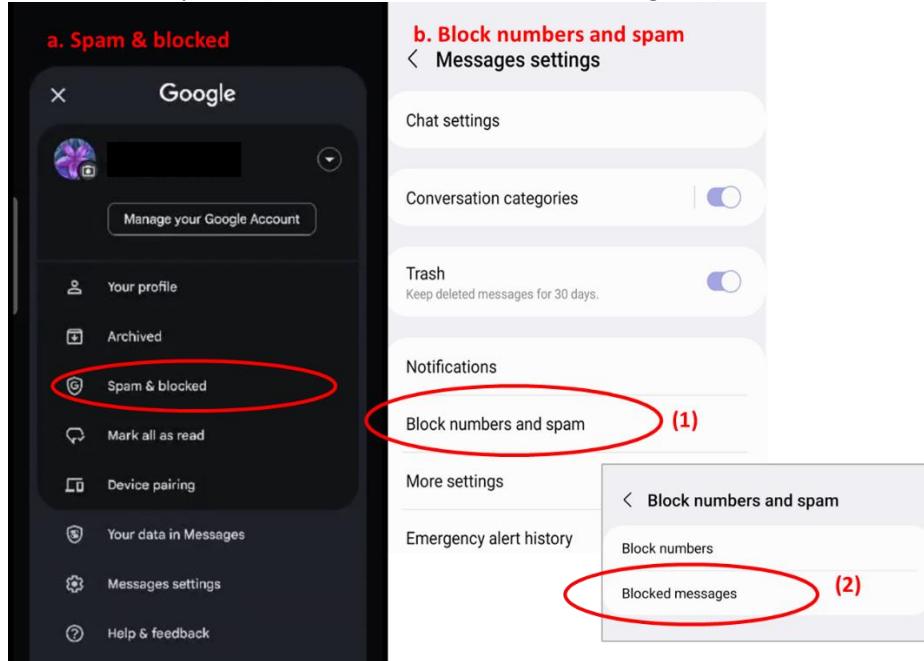
Dear PACC-ER Participant,

To ensure you receive all weekly surveys, please add 715-883-3168 to your contacts as "PACC-ER study."

### Android Users

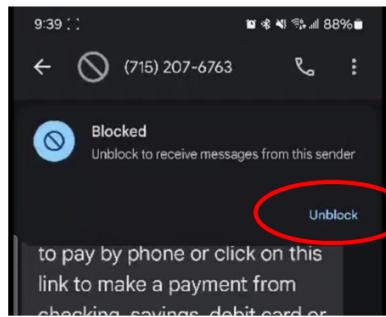
If you have stopped receiving messages from the study, please follow the steps below to remove the study number from blocked messages.

1. Select your Text Messages App 
2. Tap on your profile picture (next to the magnifying glass; may be 3 dots instead of a picture) and select Settings
3. Depending on model of phone:
  - a. Select Spam & Blocked OR
  - b. Blocked Numbers & Spam (1) and then select Blocked Messages (2)



4. Find the message from the study (from phone number 715-997-8847)
5. Depending on model of phone:
  - a. Click the message and choose **Unblock** at the top. OR
  - b. Hold down on the message until it highlights and select **Unblock** from the bottom menu.

#### a. Unblock at the top



#### b. Hold down message to highlight; Unblock at bottom

