Dear PACC-ER Participant,

To ensure you receive all weekly surveys, please add 715-997-8847 to your contacts as "PACC-ER study."

Android Users

If you have stopped receiving messages from the study, please follow the steps below to remove the study number from blocked messages.

- 1. Select your Text Messages App
- 2. Tap on your profile picture (next to the magnifying glass; may be 3 dots instead of a picture) and select Settings
- 3. Depending on model of phone:
 - a. Select Spam & Blocked OR
 - b. Blocked Numbers & Spam (1) and then select Blocked Messages (2)

a. Spam & blocked	b. Block numbers and spam Messages settings
× Google	Chat settings
Manage your Google Account	Conversation categories
은 Your profile	Trash Keep deleted messages for 30 days.
Archived	
Spam & blocked	Notifications
C Mark all as read	Block numbers and spam (1)
Device pairing	More settings < Block numbers and spam
S Your data in Messages	Emergency alert history Block numbers
Messages settings	Blocked messages (2)
Help & feedback	

- 4. Find the message from the study (from phone number 715-997-8847)
- 5. Depending on model of phone:
 - a. Click the message and choose Unblock at the top. OR
 - b. Hold down on the message until it highlights and select **Unblock** from the bottom menu.

